

Professional Services

Solve current IT challenges and take on exciting new initiatives with Red River Professional Services.

Red River's core mission is to make IT personal – and nowhere is that more apparent than in our approach to Professional Services. We take time to understand your unique business challenges and work closely with you to optimize your current infrastructure, leverage new technology, guarantee compliance and maximize your return on investment as you deploy new solutions.

Superior IT Expertise

Red River's certified Professional Services Engineers are experts in planning and managing the implementation of advanced technologies to enable:

- ♦ Unified Communications and Collaboration
- ♦ Mobility and BYOD
- ♦ Data Center Transformation
- ♦ Optimized Network Infrastructure
- ♦ Network Edge Security
- ♦ Storage & Server Virtualization
- ♦ Cloud Computing
- ♦ Much More

With Red River, you have highly skilled engineering resources working side-by-side a team of highly trained, experienced project managers to help you leverage complex technologies and meet your unique mission-critical goals.

SECURING SUCCESS

Red River's Professional Services Organization has a powerful 20-year history of securing success for business enterprises and government agencies around the world. Recent engagements include:

- ♦ Designing and implementing a custom Unified Communications solution and overseeing a network refresh for an organization with over \$900 million in assets. Red River not only addressed current communications challenges and over-hauled the bank's aging phone system, but positioned the organization to take advantage of cutting-edge technologies moving forward.
- ♦ Helping a large federal agency manage an expansive network upgrade. While the agency allocated three years to upgrade their network, Red River completed the entire project within a year and a half, saving the agency both time and money.
- ♦ Redesigning a healthcare agency's communications network to streamline system maintenance, improve data throughput to support VoIP and Electronic Medical Record (EMR) system rollout, enhance call center operations and enable agency-wide collaborative capabilities. The new voice network's expansive functionality and integration with existing systems has dramatically improved delivery of patient care by nurses.

With Red River Professional Services, it's possible to make truly informed business decisions and enable your IT vision for the future. Contact us to learn how you can leverage our expertise, powerful partners and expansive IT understanding and capabilities to solve current IT challenges and take on exciting new initiatives today.

Making IT Personal

Capabilities

- ♦ Define and Review IT Requirements
- ♦ Perform Site Surveys and In-Depth Infrastructure Assessments
- ♦ Manage Capacity Planning
- ♦ Identify Compute, Network and Storage Resources
- ♦ Develop Plans/Risk Matrix
- ♦ Engineer and Design Custom Solutions
- ♦ Integrate New IT Solutions into Current Infrastructure
- ♦ Deploy Custom Solutions and Configurations
- ♦ Optimize Equipment and Resources
- ♦ Provide Interactive and Operational Support
- ♦ Oversee Incident and Change Management
- ♦ Prepare and Coordinate Training
- ♦ Much More

Key Benefits

- ♦ Gain IT Expertise and Support
- ♦ Enable Consolidation, Virtualization and Cloud Computing
- ♦ Improve Data Center Performance and Streamline Maintenance
- ♦ Expand Network Infrastructure and Storage Capacity
- ♦ Optimize Communications and Collaboration Capabilities
- ♦ Enhance Security and Disaster Recovery
- ♦ Support Future Expansion and Functionality
- ♦ Optimize Performance of IT Solutions
- ♦ Ensure Regulatory Compliance
- ♦ Maximize Return on Investment (ROI)

Red River

IT DECISIONS AREN'T BLACK AND WHITE. **THINK RED.**

About Red River

Red River brings together the ideal combination of talent, partners and products to disrupt the status quo in technology and drive success for business and government in ways previously unattainable. Red River serves organizations well beyond traditional technology integration, bringing more than 20 years of experience and mission-critical expertise in security, networking, analytics, collaboration, mobility and cloud solutions.

Learn more at www.redriver.com.

LEARN MORE

For more information please call 800.769.3060 or visit redriver.com

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TRUST RED RIVER

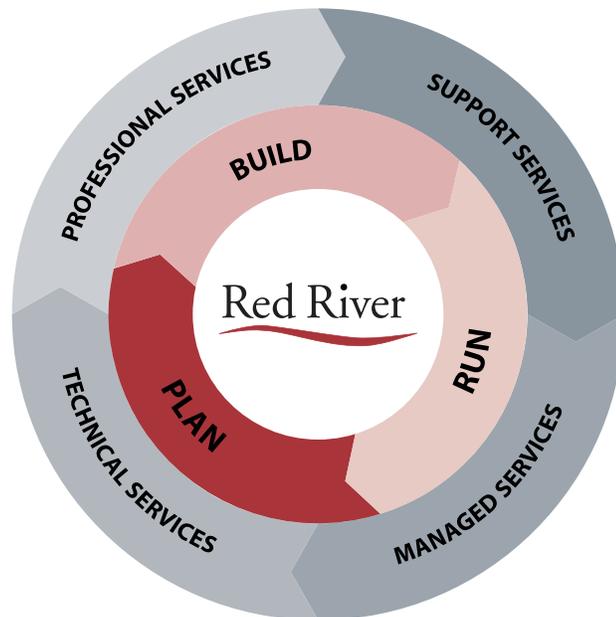
Red River provides a wide array of capabilities and cutting-edge IT solutions designed to solve current challenges, optimize available assets and help you make meaningful IT investments that align with your top strategic goals. Our advanced competencies include Data Center modernization, Network Infrastructure and Security management, and Unified Collaboration and IT delivered where the mission is. We also provide Supply Chain Management along with Professional, Managed and Support Services to enhance your technology solution rollout. Our certified experts have the extensive expertise required to take on your toughest challenges as we work to secure the future of your enterprise infrastructure while lowering costs, reducing complexity and maintaining compliance.

OUR TEAM

Red River employees are highly trained, and ethical professionals taking pride, ownership and responsibility in all engagements with customers and partners. Our team listens and understands your needs, and we match those needs to the best available IT solutions. By working in unison with our manufacturer, service and distribution partners, we deliver quality projects to our customers within time, scope and budget expectations.

A PROVEN APPROACH

Red River and the Professional Services team engages our customers using proven three-phased approach: Plan, Build, Run. After assessing your current IT and support infrastructure, Red River engineers work directly with your technical staff to PLAN appropriate solutions and services. We use your approved design document to BUILD custom solutions and services designed specifically to help you achieve your primary goals while addressing your business challenges. Finally, we help you RUN effectively by providing the superior support services and customer care you need to succeed.



RED RIVER

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